

## QUALITY POLICY STATEMENT

### December 2024

The quality and reliability of the Westside group of company's services are seen as paramount to the success and growth of our business.

Westside Management is committed to demonstrate leadership with respect to the quality management system and takes accountability for the effectiveness of system.

Quality must continue to be the concern of every person in Westside, not just the sole responsibility of Westside Management. Every person has quality related responsibilities, and it must be accepted and understood that every aspect of what we do in the business ultimately affects the level of client satisfaction.

Westside is committed to establish quality objectives at relevant functions, levels and processes needed for the quality management system. All quality objectives shall be appropriate, measurable and will be continuously reviewed and updated to ensure product conformity and enhance customer satisfaction.


The quality aspect of our Business Management System is designed to ensure that we consistently provide products and services that meet customer and applicable statutory and regulatory requirements, while also aims to enhance customer satisfaction through the effective application of the system.

The Business Management System that Westside has established is based on compliance with the standard ISO9001:2015. The methods employed are to be kept under continual review and Westside is committed to continual improvement of the system.

All employees are expected to embrace and support Westside's quality principles as a team and actively pursue the requirements of the Business Management System so that we can meet the expectations of our clients.



Wayne Irvine –Director



Allan Sage – Director